

## **SUNDAY, NOVEMBER 18, 2018**

8:00 – 8:30	Registration and coffee
8:30 - 2:30	Campground Tour
11:00 - 3:00	Supplier Exhibit set up
3:30 - 7:30	CampEx Program
5:00 - 6:00	New Attendee Reception
6:30	Supplier and Campground Networking with Cash Bar and Appetize
7:30 - 9:0	Opening Keynote Elia Saikaly

## **MONDAY, NOVEMBER 19, 2018**

MUNDAY, NUVEMBER 19, 2018		
8:00 - 8:45	Breakfast	
8:45 - 9:45	Keynote – Challenging Beliefs and Perspectives	
9:45 - 10:30	Cracker Barrel	
10:30 - 12:30	CampEx Continues	
11:00 - 12:00	Camping In Ontario 101	
9:30 - 12:30	Workshop 1: Introduction to Quickbooks	
12:30 - 2:00	Lunch	
1:00 - 2:00	10 Investments to Improve Your Campground	
2:00-5:00	Workshop 2: Intermediate Quickbooks	
2:00 - 3:15	Concurrent Sessions	
	<ul> <li>How to Set Up Your Revenue Streams and Maximize Profit</li> </ul>	
	<ul> <li>Docks and Boat Launches – Safety, Regulations and Strategies</li> </ul>	
	• Your Sewer System – What You Need to Know and The Roles of All Involved	
3:15-3:20	Move to next session	
3:20-4:20	Concurrent Sessions	
	I Bought a Zoo, Now What?	
	Activity Ideas for Different Age Groups	
	Setting up an Effective Sales Department	
4:20 - 5:40	Unwind and Connect Activity Stations	
6:30	Reception	
7:00-11:00	Auction Dinner	

## **TUESDAY, NOVEMBER 20, 2018**

8:00 – 8:45	Breakfast
8:45 - 9:30	Plenary – Cannabis in the Workplace
9:30 - 12:30	AGM

9:30 – 12:30	Workshop 3: Leadership Training
12:30 - 2:00	Lunch and Cracker Barrel
1:30 - 4:00	Workshop 2 cont'd
2:00 – 3:45	Concurrent Mini Workshops
	Employee Hiring/Human Resources 101
	• Reputation Management (hands-on searching on TripAdvisor, Google, Yelp, Facebook etc)
	Planning an Expansion
3:45 – 4:15	Coffee Break
4:15 – 5:00	Concurrent Mini Sessions
	Online Marketing and How to Effectively Promote Deals
	Payment Card Industry Compliance
	Finding and Retaining Good Management Staff and Creating a Healthy Staff Culture
5:00 – 6:00	Cracker Barrel
6:30	Reception
7:15	Awards Dinner and Entertainment

## WEDNESDAY, NOVEMBER 21, 2018

8:30 – 9:15 Breakfast

9:15 Closing Keynote Speaker – The Journey to 50 Years

10:15 Conference Prizes and Closing Remarks

10:30 Conference Ends

**GREEN = In Training BLUE = Base Camp** 

**RED = Climbing Towards the Summit** 

Draft Agenda – subject to change